

Customer Terms and Conditions

1. ACCEPTANCE

All orders are subject to acceptance by Seller at Seller's applicable manufacturing facility. "Terms and Conditions" means collectively, the terms and conditions contained herein, any Seller's "Supplement to Terms and Conditions of Sale", and terms and conditions stated in Seller's quotation. "Agreement" means the agreement arising from the acceptance of this order and its attachments, including the Terms and Conditions, which are incorporated into and are part of the purchase order. Any terms and conditions originating with Buyer are superseded by the Terms and Conditions and shall not be or become part of the contract between Buyer and Seller unless specifically accepted in a writing signed by a duly authorized representative of Seller. Acknowledgement of the receipt of any order, including signing and returning to Buyer its acknowledgement copy, if any, shall not constitute acceptance by Seller of any additional or different terms and conditions, nor shall Seller's commencement of effort, in itself, be construed as acceptance of an order containing additional or different terms and conditions. Seller shall have no liability until and unless the orders are accepted. Buyer assumes full responsibility for inaccurate, incomplete or faulty data supplied to Seller for Seller's use in the performance of orders. **For purposes of the Agreement between the Buyer and the Seller, the Seller shall be the Seller legal entity that manufactures the Goods.**

2. PRICES

Prices and shipping lead times are subject to change without notice for any reason, including without limitation, changes related to the cost of raw materials for the Goods. Any such changes shall apply to booked and/or acknowledged orders. They are prepared for the purpose of furnishing general information and are not quotations or offers to sell on the part of the Seller. No payment discounts are offered, and minor inadvertent administrative errors contained in an invoice are subject to correction and shall not constitute reason for untimely payment. Prices are quoted Ex Works (INCOTERMS 2000). Goods will be billed at the prices in effect at the time of shipment. Partial shipments on quantity orders shall be deemed a separate and independent contract for billing. Freight charges will be "Prepaid and added to the invoice" unless specified otherwise. Prepaid charges will be invoiced using Seller's freight and handling charge rate list. Courier service and/or US Parcel Post charges will be prepaid and added to the invoice using current rates. Seller does not accept COD orders.

3. TAXES

Prices do not include any sales, use, excise, property, import, export or such taxes that may be levied on the transaction by local, state, federal or foreign governments. Any such taxes shall be the responsibility of Buyer. If Seller is required to pay any such taxes, the cost shall be added to the invoice or billed to Buyer separately. If the Seller (including when agreeing to Drop Ship for Buyer) is subsequently assessed sales tax by a state tax agency because Seller was not able to secure the correct state documentation to support tax exemption that the goods were purchased for resale, any tax liability imposed will be passed from the Seller to the Buyer who will be responsible for the assessed tax incurred.

4. DELIVERY

Unless otherwise agreed to by Seller, all shipments are made Ex Works (INCOTERMS 2010) Seller's factory. Delivery to a common carrier or licensed trucker shall constitute tender of delivery to Buyer and all risk of loss or damage in transit shall be borne by Buyer. In no event shall Seller be held liable for any damages or expenses caused by delays in delivery. The parties recognize that delivery dates are approximate.

Method and route of shipment are at Seller's discretion, unless Buyer supplies explicit instructions that are accepted by Seller in writing in accordance with these Terms and Conditions. If Seller is

prepared to make shipment, and Buyer delays delivery, terms of payment shall apply as though delivery had been affected as of the date that Seller was prepared to make shipment. All costs associated with handling, care and custody of the Goods shall be to the account of Buyer. The acceptance of the Goods by Buyer shall constitute a waiver of all claims for delay. Buyer and Seller agree that "TIME IS NOT OF THE ESSENCE" in Seller's performance of this order.

Seller reserves the right to ship the Goods up to five (5) days in advance of the specified delivery dates without affecting the terms of payment, price or any other of the terms of the order. Seller shall not be liable for delay in delivery or failure to manufacture due to causes beyond its or its subcontractors' reasonable control, including, but not limited to, delays or failures due in whole or in part to, acts of God, acts of Buyer, acts of civil or military authority, priorities, fire, strike, floods, acts of terrorism, insurrection, epidemics, quarantine, war, riot, transportation delays, acts of a public enemy, inability to obtain necessary labor, materials or manufacturing facilities, or other causes similar to those enumerated. In the event of any such delay or failure, the date of delivery shall be extended for a period equal to the time lost by reason of the delay.

5. SAME-DAY SHIPMENTS FOR STOCK ITEMS

Orders must be received by Noon (Eastern Standard Time) to be eligible for same day shipping.

6. SCHEDULED SHIPMENT POLICY

All Goods listed are eligible for scheduled shipment under the following terms:

- Releases to be entered into the Seller's system are limited to shipment requested within 12 months of receipt of the order by Seller.
- Releases will be entered into Seller's system with firm release dates only.
- All unshipped portions of an order, after 6 months of the original order's receipt and booking, are subject to change in price.
- After an order is received, booked and scheduled in the Seller's system, any delivery schedule changes may be subject to additional charges.
- Any cancellation of a scheduled order will be subject to cancellation charge of at least 25% of the price of the Goods.
- Prices are valid only for releases that are booked and acknowledged. All unbooked, and/or unscheduled shipments of Goods are subject to invoice at the price of the Goods at the time of shipment.
- A minimum order of \$250.00 will be accepted.

Seller reserves the right to ship and bill "in place" any order which is complete and which meets Buyer's requirements and specifications as defined in the order if shipment of this order is delayed by Buyer more than five (5) calendar days from its scheduled shipping date.

7. TERMS OF PAYMENT

Payments are due from invoice date according to the terms of the Purchase Order or Contract. A minimum \$50 late fee and an interest rate of (i) of 1.5% per month (18% annually) or (ii) the maximum rate permitted under applicable law, whichever is less, may be charged on past due accounts.

8. LIMITED WARRANTY

Seller warrants that the Goods sold hereunder will be free from defects in material and workmanship for the Warranty Period set forth below. Seller warrants its Good(s) only to the original Buyer ("Warranty"). Additionally, in the event that Goods are manufactured based upon Buyer's designs or specifications or are not installed in accordance with Seller's instructions or guidelines, Buyer accepts the Goods "As Is, With All Faults."

The Warranty in this Section is in lieu of and excludes all other warranties, express or implied, by operation or law or otherwise, including but not limited to THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE (WHETHER KNOWN TO SELLER OR NOT). All other such warranties are hereby expressly disclaimed by Seller and waived by Buyer. Without limiting the foregoing, Seller does not warrant that the goods will be suitable for Buyer's specific needs, will work in any particular environment, will perform without interruption or be error free, or will work in conjunction with Buyer's equipment.

If Buyer makes a warranty claim, written notice of claimed defect must be given to Seller within thirty (30) days from the date any such defect is first discovered, or in the exercise of reasonable care should have been discovered. In no event whatsoever may a claim be made later than thirty (30) days following the end of the 12-month warranty period. Buyer shall be deemed to have waived any claim not made within thirty (30) days from when the defect is first discovered or in the exercise of reasonable care should have been discovered. The Good or parts claimed to be defective must be returned to Seller, accompanied by a Return Material Authorization (RMA) issued by Seller's facility responsible for supplying Goods, with transportation prepaid by Buyer, and must include a detailed description of the claimed defect. If a warranty claim is valid, Seller shall pay reasonable one-way costs of transportation of the defective Goods from either the original destination or the location where defect occurred, whichever is closest to Seller's facility.

Should any of the Goods fail to conform with the foregoing Warranty during the Warranty Period, Seller shall, at its discretion, either (a) repair or replace the Goods, or (b) provide Buyer with a credit equal to the price paid by Buyer for the Goods. THIS SHALL BE BUYER'S SOLE AND EXCLUSIVE REMEDY AND BUYER SHALL NOT BE ENTITLED TO ANY OTHER DAMAGES REGARDLESS OF THE NATURE OF BUYER'S CLAIM, BE IT IN CONTRACT, WARRANTY, TORT OR OTHERWISE. Further, the Seller's warranty on the Goods is void in the event the Goods are not properly (i) used, stored, handled, installed and maintained and (ii) de-installed, packed and shipped back to Seller by Buyer. If the Warranty return is "No Fault Found," the Buyer is responsible for any RMA evaluation and return shipping charges. Under no circumstances shall Seller be liable for removal of Seller's Goods from Buyer's equipment or re-installation into Buyer's equipment. No person including any agent, distributor, or representative of Seller is authorized to make any additional or different representation or warranty on behalf of Seller concerning any Goods manufactured by Seller. The remedies of Buyer with respect to the Warranty are exclusive and in lieu of any and all remedies available under applicable law. This Section shall survive the expiration or termination of any agreement between the Buyer and Seller.

9. WARRANTY PERIOD

Product / Brand	Products	Warranty Period
Thomson	Bearings & Guides Linear Actuators Gearheads (boxes) Clutch Bake Ball Screws Lead Screws Systems, Slides & Tables All other mechanical devices	12 months from date of Shipment

Note: Applications using Thomson Linear Bearings, without using Thomson 60 case shafting will not be covered under warranty.

10. SOFTWARE WARRANTY

Computer software programs that may be included in material or Goods sold to Buyer have been designed to perform a given set of tasks as defined in the documentation provided and is offered

“AS IS.” It is Buyer’s responsibility to determine if the features of the software programs are suitable for Buyer’s requirements and must confirm that the software programs operate correctly. Buyer understands that such software programs are of such complexity that they may have inherent defects and that Seller makes no warranty that all software features will perform correctly as supplied. For Seller’s software utilizing automation servers, improper reading and writing data to the automation server can cause the automation server software to malfunction and may cause the automation server and/or the program writing to the automation server to crash. Improperly reading and writing data to an automation server may cause the device controlled by that automation server to malfunction. Seller shall not be responsible for damage to any device or damage caused by any device due to the improper reading and/or writing of data to an automation server.

11. LIMITATION OF LIABILITY

NOTWITHSTANDING ANYTHING TO THE CONTRARY, SELLER SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES INCLUDING BUT NOT LIMITED TO LOST PROFITS ARISING OUT OF THE PERFORMANCE, DELAYED PERFORMANCE OR BREACH OF PERFORMANCE OF THIS ORDER REGARDLESS WHETHER SUCH LIABILITY BE CLAIMED IN CONTRACT, EQUITY, TORT OR OTHERWISE. SELLER’S OBLIGATION IS LIMITED SOLELY TO REPAIRING OR REPLACING (AT ITS OPTION AND AS SET FORTH IN SECTION 8), AT ITS APPROVED REPAIR FACILITY, ANY GOODS OR PARTS WHICH PROVE TO SELLER’S SATISFACTION TO BE DEFECTIVE AS A RESULT OF DEFECTIVE MATERIALS OR WORKMANSHIP, IN ACCORDANCE WITH SELLER’S STATED WARRANTY EVEN IN THE EVENT THAT BUYER’S SOLE AND EXCLUSIVE REMEDY SHALL FAIL OF ITS ESSENTIAL PURPOSE. IN NO EVENT SHALL SELLER’S LIABILITY EXCEED THE PURCHASE PRICE OF THE PRODUCT THAT GAVE RISE TO SUCH LIABILITY. THE PROVISIONS OF THIS PARAGRAPH SHALL SURVIVE ANY TERMINATION OR EXPIRATION OF THE AGREEMENT AND SHALL APPLY REGARDLESS OF THE BASIS OF BUYER’S CLAIM, BE IT IN CONTRACT, WARRANTY, TORT OR OTHERWISE.

12. GENERAL INDEMNITY

Buyer shall defend, indemnify and hold harmless Seller (and its officers, directors, employees and affiliated companies, to be referred to collectively as “Seller”) from and against any and all claims, lawsuits, liabilities, damages, losses, costs and expenses (including but not limited to Seller’s attorney’s fees) arising from or in connection with any third party claim(s) against Seller arising from Buyer’s use or resale of the Goods, or the use or resale of the Goods by any third party. By way of example only and not by way of limitation, Buyer shall indemnify Seller for any claims arising from the use of the Goods in applications such as personal mobility, vehicular and amusement equipment.

13. PATENT INDEMNITY

Seller shall have no liability for infringement of any patents, trademarks, copyrights, trade dress, trade secrets or similar rights except as specifically provided in this section. Any liability of Seller shall be limited as set forth in section 11. Seller will defend and indemnify Buyer against allegations of infringement of U.S. patents, U.S. trademarks, copyrights, trade dress and trade secrets as (hereinafter collectively referred to as the “Intellectual Property Rights”) subject to the limitations and conditions set forth in this section. Seller will defend at its expense and will pay the cost of any settlement or damages awarded in any action brought against Buyer based on an allegation that an item sold to Buyer (“Item”) infringes the Intellectual Property Rights of a third party. Seller’s obligation to defend and indemnify Buyer is contingent on Buyer notifying Seller within ten (10) days after Buyer becomes aware of such allegations of infringement, and Seller having sole control over the defense of any allegations or actions including all negotiations for settlement or compromise. If an Item is subject to a claim that it infringes the Intellectual Property Rights of a third party, Seller may, in its sole discretion, procure for Buyer the right to continue using the Item, replace or modify

the Item so as to make it non-infringing, or offer to accept return of the Item and return the purchase price less a reasonable allowance for depreciation. Notwithstanding the foregoing, Seller shall have no liability for claims of infringement based on information provided by Buyer, or directed to Items for which the designs are specified in whole or in part by Buyer, or infringements resulting from the modification, combination or use in a system of the Items. The foregoing provisions of this section shall constitute Seller's sole and exclusive liability and Buyer's sole and exclusive remedy for infringement of Intellectual Property Rights. If a claim is based on information provided by Buyer or if the design for an Item is specified in whole or in part by Buyer, Buyer shall defend and indemnify Seller for all costs, expenses or judgments resulting from any claim that such Item infringes any patent, trademark, copyright, trade dress, trade secret or any similar right.

14. PROPERTY RIGHTS

Except where otherwise expressly agreed, all patterns, tools, jigs and fixtures, drawings, designs, software and other materials and data developed, fabricated or otherwise required in the performance of this order, notwithstanding any charges, shall be and remain Seller's property and in Seller's possession and control.

Except as specifically provided for in this order, Buyer shall have no right in any technical data, Intellectual Property Rights, and computer software associated with this order. In the event Seller agrees to provide Buyer with proprietary information, drawings, designs or data in conjunction with this order, Buyer agrees that such information, drawings or data will not be disclosed to a third party, or used by Buyer, without the written permission of an authorized official of Seller.

15. RIGHT TO GOODS; DEFAULT; INSOLVENCY

If Buyer becomes insolvent or if Buyer is in default for any reason under the terms of this or any other agreement between Buyer and Seller, Seller shall be entitled, at Seller's option, to discontinue further performance of all or part of the order, to withhold shipments, in whole or in part, and/or to recall Goods in transit, retake same, and repossess all Goods which may be stored with Seller for Buyer's account, without the necessity of taking any other proceedings. Buyer consents that all Goods so withheld, recalled, retaken or repossessed shall become Seller's absolute property, provided that Buyer is given full credit. The foregoing shall not be construed as limiting, in any manner, any rights or remedies available to Seller under contract, at law or equity.

16. CONDITIONS

The order is accepted with the understanding that it is subject to Seller's ability to obtain the necessary raw materials, and the order and all shipments applicable thereto are subject to Seller's current manufacturing schedules, and governmental regulations, orders, directives and restrictions that may be in effect from time to time.

17. NON-WAIVER BY SELLER

Waiver by Seller of a breach of any of the Terms and Conditions shall not be construed as a waiver of any other breach. Any failure at any time of Seller to enforce any provision of these Terms and Conditions shall not constitute a waiver of such provisions or prejudice Seller's right to enforce such provisions at any time. Should any provision of these Terms and Conditions be or become void or not enforceable by force or operation of law, all other provisions shall remain valid and enforceable.

18. ASSIGNMENT

Buyer shall not assign, subcontract, or otherwise transfer the order, in whole or in part, without the prior written consent of Seller, and any such assignment, subcontract, or transfer without Seller's prior written consent shall be void.

19. BUYER SUPPLIED MATERIAL

All material or equipment owned or furnished by Buyer while in Seller's possession will be carefully handled and stored but Seller will not be responsible for accidental loss thereof or damage thereto.

20. CHANGES

Changes in whole or in part of the order can be made only with Seller's consent and upon terms that will permit an equitable adjustment to be made in both the price and schedule of the Goods to be delivered. Changes will be recognized and implemented only when communicated to Seller by Buyer's authorized representative, in writing.

21. TERMINATION

Termination of the order in whole or in part can be made only with Seller's prior written consent and upon terms that will indemnify Seller against loss and afford an equitable profit.

22. PLACE OF MANUFACTURE

Seller has the right to determine in which of Seller's manufacturing facilities all or part of the order may be fabricated, processed, assembled, etc.

23. RESERVATION OF RIGHTS

Seller reserves the right to make subsequent improvements and changes in the design of Goods without imposing any obligation to make such changes or improvements upon Goods sold to Buyer.

24. INSPECTION AND ACCEPTANCE OF GOODS

Final inspection and acceptance of Goods provided under this order shall be made by Buyer within fourteen (14) days of receipt of the Goods at Buyer's facility, except in the case where Buyer's source inspector or authorized representative inspects the Goods at Seller's facility. Failure of Buyer to inspect and reject in writing, said Goods within the above time period (where source inspection is not applicable) shall be deemed to mean acceptance has occurred. In the event Buyer's source inspector is delegated to perform inspection and acceptance, then sign-off of the relevant test documentation by the source inspector or authorized representative shall constitute acceptance of the Goods by Buyer.

25. INSTALLATION

All Goods shall be installed by and at the expense of Buyer. Should Buyer request the services of Seller, such service shall be rendered and charged at the established rate at the time of performing said service, plus all other expenses including travel, hotel bills and living expenses.

26. GOVERNING LAW; LIMITATION ON ACTIONS

This order shall be governed and construed in accordance with the laws of the State or Commonwealth of Seller's manufacturing facility, USA. No actions arising out of the sale of Goods covered by this order, other than an action by Seller to recover the purchase price of such Goods, may be brought by either party more than one (1) year after the cause of action accrues.

27. U.S. GOVERNMENT CONTRACTS

If this order is issued pursuant to a U.S. Government prime or subcontract, the foregoing conditions of sale are hereby modified as required (mandatory flow down only) to include such terms and conditions of the Federal Acquisition Regulations in effect as of the date of order and only as directly applicable based on value of this order.

28. RESTRICTIONS ON EXPORT

Buyer acknowledges that the Goods and any technical data related to the Goods may be controlled for export by the U.S. Department of Commerce or Department of State and that such items may require authorization prior to export from the United States or re-export. Buyer agrees that it will not export, re-export, or otherwise distribute the Goods or any technical data related thereto, in violation of any export control laws or regulations of the United States.

29. UNCISG

With respect to transactions to which the 1980 United Nations Convention for the International Sale of Goods (UNCISG) would otherwise apply and notwithstanding the venue to which the parties to a particular order may have agreed for dispute resolution, the rights and obligations of the Parties hereto including these Terms and Conditions shall not be governed by the provisions of the UNCISG